**Dibyajyoti Pattnaik**

SOFTWARE TEST ANALYST

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**Professional Summary**

Quality Engineer Analyst with 5+ years of experience in ensuring software quality through rigorous functional testing. Proven expertise in data archival, people management, e- commerce, and property insurance (for physically disabled people) domains, delivering high-quality products to clients. Skilled in leading and mentoring testing teams, fostering a collaborative environment, and effectively communicating with stakeholders. Committed to delivering exceptional results and driving continuous process improvement.

**Skills**

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| * API & SQL Validations |  | * Automation Experience, Data Driven Framework, TestNG, BDD Cucumber Framework |
| * Knowledge of JIRA tool |  | * Interpersonal Communication Skills |
| * Team Building & Leadership Skills |  | * SQL proficiency |
| * Documentation and reporting |  | * Data research and validation |
| * Team collaboration and leadership |  | * Multiple priorities management |
| * Corrective action planning |  | * Playwright Tool |

**Experience**

QUALITY ENGINEERING ANALYST, 06/2022 to Current

Infosys Limited – Bangalore, India

Projects worked on: Sysco Corporation

Domain: Data Archival and people management

* Developed & executed functional, end to end and API test cases for UI validation. Validated data and performed database testing using SQL queries.
* Worked on tools like JIRA, MySQL, and automation tool like selenium webdriver.
* Diligently work with business team on understanding the requirement and work with development team helping them with any UI design suggestions
* Provided support to the team on data validation and data cleansing activity
* Led client calls to deliver daily updates and ensure effective communication.
* Worked on tools like POSTMAN tool to test the API.

SOFTWARE ENGINEER, 06/2021 to 06/2022

HCL Technologies – Bangalore, India

Projects worked on: USAA

Domain: insurance and banking

* Created accessibility test cases and conducted peer reviews to ensure thorough evaluation.
* Executed test cases, identified defects, and logged them in JIRA for resolution.
* Prepared comprehensive test closure reports documenting test outcomes and issues.
* Participated in client meetings and internal stand-up calls to ensure alignment and progress.
* Utilized JAWS, an accessibility testing tool, to assess compliance and improve user experience.
* Collaborated closely with the development team to understand end-to-end business requirements.
* Enhanced software performance by identifying and resolving code bottlenecks.
* Consistently met project deadlines by managing time effectively and prioritizing tasks based on urgency.

JUNIOR QA ENGINEER, 09/2020 to 02/2021

Hash Connect Integrated Services Pvt. Ltd – Bangalore, India

Projects worked on: ASUS, ACER, LENOVO, HORECA

* Reduced product defect rates by designing comprehensive test cases and executing them thoroughly.
* Reviewed and executed test cases to ensure comprehensive coverage and quality.
* Logged defects in Zoho Sprints and generated detailed test execution reports for tracking progress.
* Collaborated with the development team to understand end-to-end business requirements and ensure alignment.
* Worked closely with developers to identify and resolve software issues, enhancing product reliability.
* Improved team efficiency by implementing agile testing methodologies, streamlining the testing process.

SOFTWARE TEST ENGINEER, 10/2019 to 08/2020

Yantra Software Solutions India Pvt. Ltd – Bangalore, India

Projects worked on: Factoreal

Domain: Marketing & campaigning management tool.

* Wrote comprehensive end-to-end functional test cases to ensure product quality.
* Reviewed team test cases, executed them, and reported bugs in JIRA for resolution.
* Led client calls to provide updates on the work completed by the team.
* Led a team of 6 QA engineers in the absence of the team lead, ensuring seamless project delivery.
* Collaborated closely with the GoDaddy support team to configure domains for the application I worked on.
* Executed automation test scripts by modifying the XPath of existing HTML components to enhance test accuracy.

**Education**

Bachelor of Technology: 07/2014 to 09/2018

Institute of Technical Education - Bhubaneswar

**Languages**

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| --- | --- | --- |
| English: Fluent |  | Hindi: Fluent |
| Odia: Native |

**Accomplishments**

* Received best performer award on taking up accessibility testing quickly and delivering quality product before deadline - HCL (2021)
* Received Insta Rise Award - INFOSYS (2023)
* Received exceptional performer award, internal recognition award and recognition from client on creating the business cases without missing any corners and always delivering results without any follow-up - INFOSYS (2024)